

Electronic Acknowledgement Receipt

EFS ID:	1502364
Application Number:	10826160
International Application Number:	
Confirmation Number:	8619
Title of Invention:	Mining service requests for product support
First Named Inventor/Applicant Name:	Hua-Jun Zeng
Customer Number:	22801
Filer:	Brian Gerard Hart/LeAnn Sassman
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)

1		B96643.pdf	1390954	yes	49
Multipart Description/PDF files in .zip description					
Document Description		Start	End		
	Miscellaneous Incoming Letter	1	1		
	Information Disclosure Statement (IDS) Filed	2	4		
	Amendment - After Non-Final Rejection	5	6		
	Specification	7	10		
	Claims	11	27		
	Applicant Arguments/Remarks Made in an Amendment	28	47		
	Drawings	48	49		
Warnings:					
Information:					
2	NPL Documents	218630.pdf	359324	no	16
Warnings:					
Information:					
3	NPL Documents	218629.pdf	437596	no	8
Warnings:					
Information:					
4	Fee Worksheet (PTO-06)	fee-info.pdf	8314	no	2
Warnings:					
Information:					
Total Files Size (in bytes):					2196188

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.